



FREQUENTLY ASKED QUESTIONS

Will I see dinosaur footprints?

You will see Dinosaur Trackways on our SCENIC AND PREHISTORIC BOAT CRUISE – With sparkling wine and gourmet platters and our DINOSAUR ADVENTURE CRUISE – With beachside tapas and cocktails.

What are the differences between the tours?

Please refer to the table below for a summary of tour inclusions. This table will assist you to find an alternative and comparable tour if your chosen tour is full or not available on your chosen date.

TOUR NAME		Dinosaur Footprints seen on tour	Sparkling wine and orange juice included	Gourmet Platters included	A Cocktail included	Five course tapas included at our	Cruise up Dampier Creek	WW II Catalina Flying Boats seen	Commentary and information level / Topics covered	Tour duration (hours) including transfers and meal (if applicable)	Time on board the boat – Brahmīny Kite (hours)
	SCENIC AND PREHISTORIC CRUISE - With sparkling wine and gourmet platters	✓	✓	✓			✓		HIGH	5	2 and 3/4
	DINOSAUR ADVENTURE CRUISE - With beachside tapas and cocktails	✓	✓	✓	✓	✓	✓		HIGH	6	2 and 3/4
	BROOME ECO CRUISE - With sparkling wine and gourmet platters		✓	✓			✓		LOW	4	2
	ROEBUCK BAY CRUISE - With beachside tapas and cocktails		✓	✓	✓	✓	✓		LOW	5	2
	WWII PLANE WRECK TOUR		✓	✓				✓	MEDIUM	4	2 and 1/2



Why are the tours scheduled at a different time every day?

Some of our cruises are tidal dependant, thus they are scheduled around the tides. Broome has the 4th highest tidal range in the world and the high tide time changes by approximately 40 minutes each day.

Are all tour types offered every day?

No. Our tours are all scheduled around specific tides to ensure the visibility of the dinosaur trackways. This tide time changes every day so each day we are touring at a different time of the day. This means some days we have morning tours, some days we have afternoon tours. And on some days low tide occurs both in the morning and the afternoon so we can run morning tour and afternoon tours. The World War II Plane Wreck Tours are only schedule on a very low tide when the Wrecks are visible so that passengers can get off the boat to explore them. This very low tide only occurs approximately 18 times (in daylight) per year. If your preferred tour type shown no availability, please get in touch with us directly at info@broomeadventurecruises.com.au

Can I get picked up from my accommodation?

Yes, we offer complimentary transfers from all hotels and Caravan parks around Broome except for Broome Caravan Park and Gateway Caravan Park. We can pick you up from the Broome Visitors Centre in China Town also. If you are staying at a private residence or an Air B n B feel free to contact us to find your closest pick-up location.

What do I need to Bring?

As part of our environmental management plan, we don't sell single-use plastic water bottles. Please bring your own reusable drink bottle, or we have aluminium drink bottles available to purchase at our merchandise shop. We have plenty of iced water to top up your bottles at our venue and on the boat. Bring your wallet as there is an onsite Bar with alcoholic and non-alcoholic beverages for purchase, coffee, as well as a selection of gifts and keepsake items from our merchandise shop.

Booties or reef shoes are essential on all of our tours. You can either bring your own or you can purchase them or hire them from us. This can be done at the time of booking your tour online, or on the day of your tour from our merchandise shop. If you are bringing your own, please check our 'Plan your tour' tab on our website for examples of footwear that is acceptable and examples of those that are not acceptable. Reef shoes need to be securable around your ankle and have the fastenings to tighten. A good grip with a soft rubber sole (no spikes). Crocs and thongs are not acceptable.



On some tours, depending on conditions, we can get wet! So, you may want to bring a towel with you.

Please only bring essentials with you, there is no storage for bags on the boat, so all belongings need to be with you at your seat.

Please refer to the “plan your tour” tab on our website for more information.

What clothing do I need to wear?

It is recommended that you consider sun protection and wear covered shoulders, a hat, and sunglasses for this reason. You may need a Jacket during the winter months for the early morning and late afternoon tours. (June to August). On some tours, depending on weather conditions, we can get wet! So, you may want to bring a jacket and or towel.

What footwear do I need to wear?

Booties or reef shoes are essential. You can either bring your own or you can purchase them or hire them from us. This can be done at the time of booking your tour online, or on the day of your tour from our merchandise shop. You could also wear old sneakers however you will be wading through shin-deep water so they will get wet and dirty! If you are bringing your own, please check our ‘Plan your tour’ tab on our website for examples of footwear that is acceptable and examples of those that are not acceptable. Reef shoes need to be securable around your ankle and have the fastenings to tighten. A good grip with a soft rubber sole (no spikes). Crocs and thongs, although stylish and comfortable, are not acceptable.

Will I get wet on tour?

Yes, you will get wet. You will be required to wade in water up to your shins for short distances and there may be some ocean spray depending on the wind conditions and direction.

Do I need a towel?

Although there is no swimming involved on our tour, you may get a little wet from some minor ocean spray and up to your knees will get wet when embarking/ disembarking the boat so you may want to bring a towel, or we have them available to purchase at our merchandise shop or online at the time of booking, but it is not essential.

What level of fitness and mobility do I need to go on the tours?

For the “BROOME ECO CRUISE – With sparkling wine and gourmet platters”, and the “ROEBUCK BAY CRUISE – With beachside tapas and cocktails”, a basic level of fitness is required. There will be walking distances of up to 200m over easy terrain, and four large steps to embark/ disembark the vessel with a handrail on both sides.



For the “SCENIC AND PREHISTORIC CRUISE – With sparkling wine and gourmet platters” and the “DINOSAUR ADVENTURE CRUISE – With beach side tapas and cocktails” A moderate level of fitness and mobility is required. There are four large steps to embark/ disembark the vessel with a handrail on both sides. There will be beach walks of up to 70 m required over varying terrains and undulations. Wading in shin-deep water is required for short distances and walking distances up to 300m on firm beaches. If mobility is an issue for you, please call our friendly staff to discuss your abilities.

“WORLD WAR II PLANE WRECK TOUR” A high level of fitness and mobility is required for this tour. Walking distances up to 500m are required over tidal flats. There are some softer areas so good balance is required. Wading through shin deep water is also required.

Can babies travel on the tours?

Yes. Children are considered 0 to 14 years old for booking purposes. Infants and toddlers are accepted on tour. Please note that our boat is surveyed to carry a specific number of guests, regardless of the age of the guests. That is why all babies and infants, regardless of age, must be registered on the tour as a child and paid for accordingly. Considerations should be made by the parents with regards to the heat/ sun protection and the walking distances. Baby carriers are useful for the walk.

Can pregnant people travel on the tours?

We are happy to accept pregnant women on tour. As with any tour participation, we suggest you get approval from your doctor.

What about dietary preferences, intolerances and allergies?

All of our tours include Gourmet food. There is a variety of foods and options to suit most appetites and are designed to ensure there is something to suit everyone’s food preferences. Should you have an allergy to a food type please advise at the time of booking in the ‘special requirements’ section and all efforts will be made to accommodate specific requirements. All foods used in our kitchen do not contain nuts although all ingredients do state may contain traces. It is recommended that passengers bring relevant anti- allergy medication with them if required. We do cater for Coeliacs, vegans, lactose intolerance and others. – please ensure this is noted in your booking in the ‘special requirements section’.

Do you do a family discount?

Family discounts are available on our tours for families with 2 Adults and 2 Children, or 2 Adults and 3 Children. Just select the appropriate family discount option at the time of booking. If you are a family of 2 Adults and 4 children, you would select the family discount option for 2 Adults and 3 children and select 1 additional child.

Do you offer a senior’s discount?



No, we don't offer a senior's discount.

Do you offer a carers discount?

No, we don't offer a carers discount.

Are the vehicles air conditioned?

Our hotel transfers coach is airconditioned. The boat is not airconditioned, it is an open aired vessel with a shade canopy.

Can I come on the tour if I have a serious medical condition?

You will need to make yourself aware of the fitness and mobility requirements of the tours and make your decision in consultation with your health care provider. Please be aware that participation is at your own risk.

I suffer from Sea sickness, should I book this tour?

Our tours are all on a boat. We have had very few people suffer from sea sickness on our tours however if you are susceptible to seasickness, you may want to consider anti-motion sickness therapies prior to the tour, in consultation with your healthcare provider.

What if the tour is cancelled due to bad weather?

Our tours have a specific operational envelope with regards to weather conditions and tides. We know it is disappointing when a tour is cancelled however, we have specific operational envelopes to ensure the safety and comfort of our passengers. If we do cancel a tour due to weather, we will do our best to offer you another tour time/ day that fits with your travel plans. If we are unable to relocate you to an alternative tour, we will refund your booking.

What if I'm sick and can't do the tour?

We appreciate that illnesses happen without warning and appreciate passengers refraining from attending if they come down with an illness. However, we have cancellation policy, so we recommend you have travel insurance.

What is the cancellation policy?

Bookings for groups of up to 6 passengers.

If cancellation is made 48 + hours prior to departure; no fee payable, full refund issued.

If cancellation is made within 48 hours prior to departure; forfeit tour cost in full, no refund issued.

Bookings for groups of 7+ passengers.

If cancellation is made 7 days prior to departure; no fee payable, full refund issued.

If cancellation is made within 7 days prior to departure; forfeit tour cost in full, no refund issued.



Can I buy a drink or coffee before or after my tour?

Yes, we have a licenced bar with a selection of alcoholic and non-alcoholic beverages and a wonderful coffee machine for your morning caffeine fix. There is time when you arrive to purchase a drink and if you don't finish it prior to the tour departure time, you can take it on board with you. There is also time at the conclusion of the tour to have a coffee, cocktail, get a drink from the bar and browse through our merchandise range.

Do you see the World War II Flying Boats on every tour?

No. You only see the World War II Catalina and Dornier Flying Boat Wrecks on our WWII Plane Wreck Tour. This is because you can only see these wrecks on a very low tide which only happens (during daylight hours) approximately 18 times per year. If you are booked on the WWII Plane Wreck Tour, you will definitely see the plane wrecks, but you won't see them on any of our other tours however there is commentary, and information about them on all of our cruise experiences.

I can't see any availability for the date I am trying to book for – what does that mean?

It may be that we are fully booked on your selected date so try looking at the availability of adjacent days. If there is no availability for the tour type you are trying to book, try an alternative tour type. It may also mean that the date you are looking at is too far in the future and the tour schedule has not been finalised as yet. If you have looked at the availability of other tour types and adjacent days and still cannot find availability, please contact us to discuss your requirement.

Why can't I book on the Hovercraft anymore?

The Hovercraft has long been an iconic part of Broome and we are very proud as a family to have been able to offer the very unique tour to the world for over 20 years. Since Covid started in March 2020 the hovercraft has not operated. Initially due to the fully enclosed space of the hovercraft and state government restrictions, namely the 4 square meter rule and 1.5m social distancing. She was due to return to service in April 2021 however we were enjoying the boat tours so much more, and all of our customers that had been on the hovercraft, and returned to do our new boat tours, all raved about the boat and loved it even more! The open aired nature of the boat allows you to really be one with nature, you can hear it, see it more clearly, smell it and feel it! Our boat tours really reconnect you with nature. The hovercraft won't be returning to commercial service in Broome tourism, but we encourage you to see what everyone is raving about and book our boat tours today.